

Consultant Profile:

Nicholas Diacoumis
Applied Business Solutions (Aust)
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ProfileSummary

Nicholas Diacoumis, Principal Consultant
Applied Business Solutions (Aust) Pty Ltd

Qualifications

Bachelor of Engineering (Elect) - University of NSW
Postgraduate Diploma Management – Deakin University
Microsoft Certified Professional
Member, IBM Business Partner Network
Member, Association of Professional Engineers, Australia

AreasofProfessionalCompetence

- Network Infrastructure planning, deployment and optimisation including:
 - Windows 2000
 - Windows 2000 Terminal Services
 - Windows Small Business Server
 - Windows NT
 - Linux (Red Hat)
- Messaging (e-mail) Infrastructure planning, deployment and optimisation including:
 - Lotus Notes R5, R4.6
 - Inotes
 - Exchange 2000, 5.5
 - Outlook 2000, 98
 - Outlook Web Access
- Internet/Intranet Infrastructure planning, deployment and optimisation including:
 - Internet connectivity
 - Network security
 - Web Services
 - Directory Services
 - Integration of Internet services with existing office network environments
- Streamlining of IT processes and procedures
 - Creation of network documentation
 - Standardisation of IT administrative processes and procedures
 - Production of administrative processes and procedures manuals.



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Profile&Experience

Nicholas' background is in electronic and computer engineering. The first 8 years of his career were as a computer systems engineer in companies such as Computer Sciences Corporation (CSC) and IBM. Nicholas' role was to communicate and provide IT solutions for CSC and IBM clients.

In 1995, Nicholas established his own consulting company (Applied Business Solutions (Aust) Pty Ltd), which has operated continuously since then.

Nicholas has consulted to companies both large and small, with particular emphasis on being able to solve client IT issues with networks, messaging and the Internet. Nicholas has also been able to help clients streamline their IT processes, and also reduce the cost of IT support by standardising processes and procedures and helping to produce documentation of IT environments.

Some of the typical IT issues that Nicholas has helped companies deal with include:

- Rationalising IT infrastructure, increasing overall reliability of network and e-mail services
- Devising and implementing strategies to deal with e-mail borne viruses and spam (unsolicited commercial e-mail)
- Reducing cost of Internet connectivity
- Identifying areas of network infrastructure that require improved security.
- Improving delivery of IT services by incorporating hardware redundancy and eliminating single points of failure
- Producing disaster recovery strategies
- Provided critical support during high impact outages where a detailed level of technical expertise was required.

The following are a sample of the companies that Nicholas has consulted to. We can arrange referrals within these firms for clients who are interested in proceeding:

- **Local Council of Pittwater**
- **David Jones Ltd**
- **Westpac Banking Corporation**
- **Grosvenor Engineering**
- **Olympic Coordination Authority (now Sydney Olympic Park Authority)**
- **AB Information Technologies**
- **Cadence Australia**

